

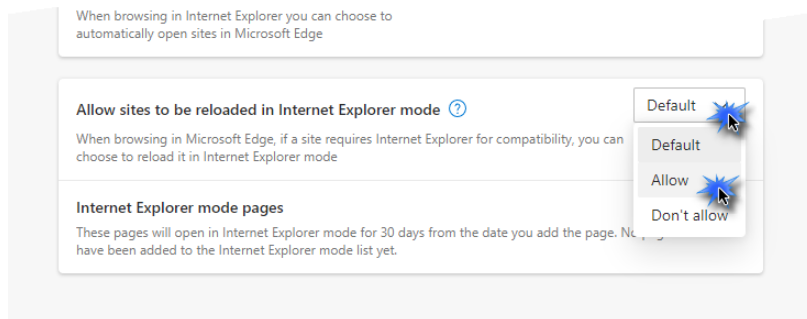
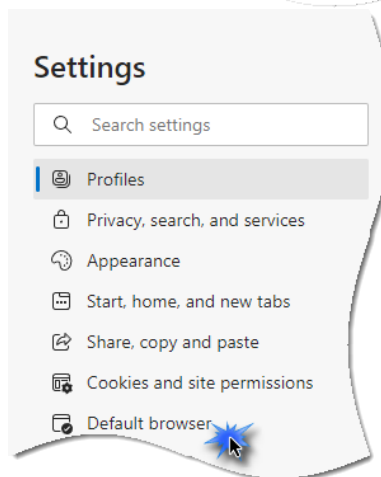
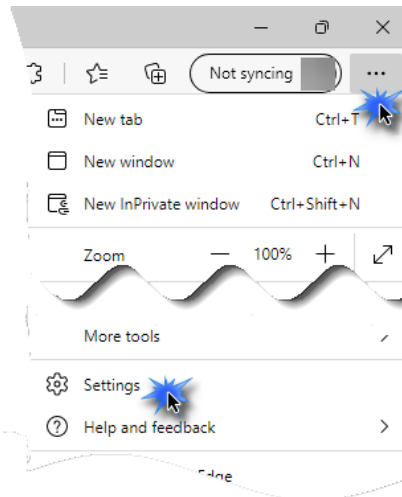
TRAIN – SET EDGE TO INTERNET EXPLORER MODE

OVERVIEW

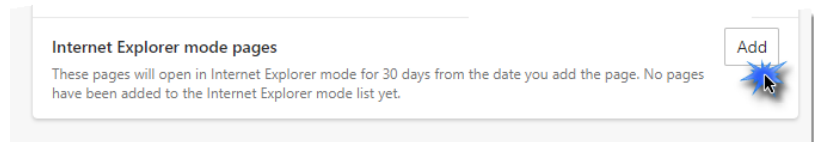
In order for TRAIN to function properly, they need to run in Internet Explorer (IE). Microsoft has replaced Internet Explorer with Edge and no longer supports IE. This guide shows you how to change settings in Edge to enable IE mode so that TRAIN functions properly. **NOTE:** This setting expires automatically after 30 days. You will need to repeat these steps every 30 days.

SET EDGE TO INTERNET EXPLORER MODE

1. Open Edge
2. Click the ... button on the far right of the tool bar
3. Click **Settings**
4. Click **Default Browser** in the left navigation bar
5. Click the drop-down arrow for **Allow sites to be reloaded in Internet Explorer mode**

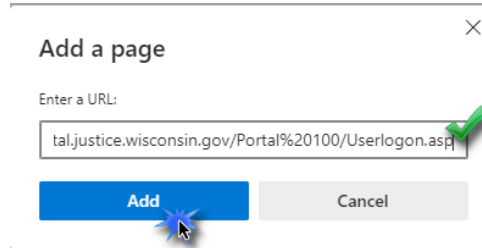


- Click **Add** next to **Internet Explorer mode pages**

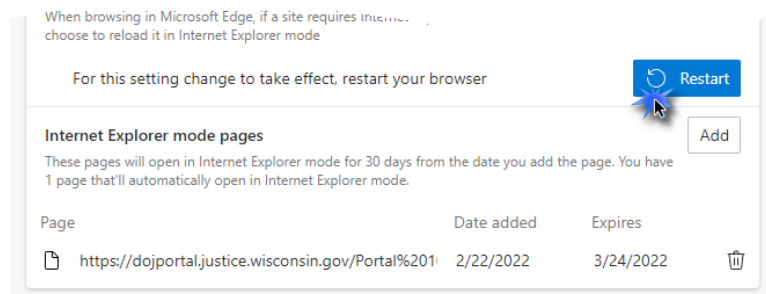


- Copy the URL to the right
- Paste the copied URL in the text field
- Click **Add**

TRAIN- <https://ealogin.justice.wisconsin.gov/>



- Click **Restart** to apply these settings



NOTE: This setting expires automatically after 30 days. You will need to repeat these steps every 30 days.

NOTE: The above settings may be managed by your organization/IT by group policy settings. If managed by GPOs, your IT may need to perform a few different settings changes to allow IE mode to work correctly and override the 30-day reset.

ACCESS TRAIN AND ENABLE POP-UPS

Edge has a built-in pop-up blocker which may interfere with the logout process and other messages from TRAIN. It is important to always allow pop-ups and redirects. To allow pop-ups and redirects:

- After successfully logging into Portal or TRAIN, try to log out using the log off menu option on the left side of the screen
- Click the pop-up blocker icon on the far right of the address bar
- Choose **Always allow pop-ups and redirects from...**
- Click **Done**



SET BROWSER CACHE TO CLEAR AT BROWSER CLOSE

Because TRAIN uses temporary memory folders to store information, it is recommended to set your browser to clear the cache of all temporary files each time you close the browser so that you start fresh with maximum memory capability. This is especially pertinent with TRAIN as some of the training modules use a large amount of cache to work and operate correctly. To set your browser to clear on exit:

1. In the **Edge** browser, go to the options menu in the top right corner and click on it (**three dots**).
2. In the drop-down menu click on the **Settings** option.
3. Go to the Privacy, Search, and Services section and then go to the **Clear Browsing Data** section.
4. Click on the arrow in the “Choose what to clear every time you close the browser” line and it will then open the options list.
 - a. Turn on the **Browsing History, Download History, Cached images and files**. If using eTIME on that workstation, then they will also need to turn on the **Autofill form data** as that is not allowed per CJIS if using an application that accesses NCIC data.
5. Go back to the previous tab and do this for the **Clear browsing data in Internet Explorer** as well by making sure the “Clear Chosen Data for IE and IE Mode every time you exit Microsoft Edge” option is turned on.

WINDOWS 11 COMPATIBILITY MODE SETTINGS

Once IE Mode has been properly set up in Edge, you may need to adjust your Compatibility Mode settings in the browser. To adjust your Edge IE mode compatibility mode settings, you will need to click on the IE Mode symbol in the address bar.

