

Federal Bureau of Investigation NATIONAL THREAT OPERATIONS SECTION



Criminal Justice Information Services National Threat Operations Center Information Sharing Initiative

The mission of the FBI's National Threat Operations Center (NTOC) is to protect the nation by serving as the primary communication channel through which the public provides tips to the FBI. NTOC fields telephonic tips from the public and for all 56 FBI field offices as well as manages all electronic tips (E-Tips) submitted to the FBI through www.tips.fbi.gov and directly from the FBI's social media accounts and private sector companies. By providing reliable, actionable, and high-value leads, NTOC assists the FBI's field offices and law enforcement partners in ensuring public safety and national security. NTOC operates 24/7, 365 days per year, to examine and process information provided by the public for FBI investigative and intelligence purposes.

In alignment with the FBI's mission to equip our partners with the criminal justice information they need to protect the United States, NTOC will begin providing tip information directly to respective agencies via International Public Safety and Justice Network (Nlets) Administrative Messages in real time for any action deemed appropriate by the receiving agencies on Monday October 23, 2023.

The tips that agencies may receive are informational in nature and may be actioned by state/local law enforcement at their discretion. Tips containing urgent matters have other processes in place to be shared with the appropriate agencies.

The following examples include tips received by NTOC which could be within state, local, and tribal jurisdictions with a non-federal nexus that may be shared:

- Drug related information
- Stalking/harassment complaints
- Suspicious activity/noise complaints
- Burglary/theft reports
- Poisoning complaints
- Missing persons reports (no FBI case)
- Tips with personally identifiable information
- Tips with location information

Below is a sample message showing what a tip from NTOC sent via an Admin Message will look like:

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AM. DCFBIWAE1
12:30 07/7/2023

TITLE: FBI NATIONAL THREAT OPERATIONS CENTER INFORMATION SHARING

CAVEAT:
THE INFORMATION HEREIN WAS SUBMITTED BY THE PUBLIC, SOCIAL MEDIA OR PRIVATE SECTOR COMPANIES TO THE FBI TIP LINE AND HAS NOT BEEN CONFIRMED, INVESTIGATED, OR VETTED BY THE FBI. THE INFORMATION PROVIDED IS TO BE USED AT THE DISCRETION OF THE RECEIVING AGENCY TO FURTHER ITS LAW ENFORCEMENT FUNCTIONS.

ORI RECIPIENTS: VVX000000 WV2345670 FBIHQ09842
TRANSACTION REFERENCE NUMBER: 1234xyz
SYNOPSIS: CALLER REPORTED SUSPICIOUS ACTIVITY IN THE PARKING LOT OF THE MOVIE THEATRE DOWNTOWN. CALLER STATED HE SAW 5 MEN COME OUT OF A WHITE VAN, ALL HEADED IN SEPARATE DIRECTIONS AND HAD THEIR PHONES OUT. IT APPEARED THEY WERE VIDEOING RANDOM FEMALES IN THE PARKING LOT. WHILE CALLER WAS WALKING INTO WORK, AT THE THEATRE, ONE OF THE MEN HE SAW LEAVE THE VAN WAS FOLLOWING CLOSELY BEHIND A SINGLE FEMALE AND APPEARED TO BE RECORDING HER ON HIS PHONE. THE CALLER RECOGNIZED THE MAN TO BE TIMMY TESTING.
INCIDENT ZIP CODE: 12345
DATE: 7/7/2023
COMPLAINANT:
NAME: TOMMY TESTER
PHONE NUMBER: 222-333-1234
SUBJECT:
NAME: TIMMY TESTING
PHONE NUMBER: 222-333-1235

SOME ADDITIONAL NTOS RELATED DATA, ALONG WITH UNCLASSIFIED CRIMINAL JUSTICE INVESTIGATIVE INFORMATION, MAY BE FOUND IN THE FBI'S NATIONAL DATA EXCHANGE (N-DEX) SYSTEM. THE N-DEX SYSTEM IS A NO COST NATIONWIDE INFORMATION SHARING SYSTEM WITH ACCESS TO OVER ONE BILLION FEDERAL, STATE, LOCAL, AND TRIBAL RECORDS. FOR MORE INFORMATION ABOUT THE N-DEX SYSTEM, PLEASE CONTACT NDEX@LEO.GOV.
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For any questions please do not hesitate to reach out to the TIME and Technical Unit at cibtrain@doj.state.wi.us or TSCC at 608-266-7633.